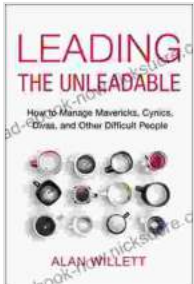


How to Manage Mavericks, Cynics, Divas, and Other Difficult People



Leading the Unleashable: How to Manage Mavericks, Cynics, Divas, and Other Difficult People by Alan Willett

★★★★☆ 4.4 out of 5

Language	: English
File size	: 1011 KB
Text-to-Speech	: Enabled
Screen Reader	: Supported
Enhanced typesetting	: Enabled
X-Ray	: Enabled
Word Wise	: Enabled
Print length	: 241 pages



Do you find yourself working with difficult people? Mavericks, cynics, divas, and other challenging personalities can be tough to deal with. But there are ways to manage them and still get the job done.

Here are a few tips:

Understand their motivations

The first step to managing difficult people is to understand what motivates them. What are their goals? What are their fears? Once you understand their motivations, you can start to tailor your approach to their individual needs.

Set clear expectations

It's important to set clear expectations with difficult people. Let them know what you expect from them and what the consequences will be if they don't meet those expectations. Be specific and direct, but also be respectful.

Communicate effectively

Communication is key when it comes to managing difficult people. Be clear and concise in your communication, and avoid using jargon or technical terms that they may not understand. Also, be sure to listen to what they have to say and try to understand their point of view.

Be patient

It takes time to build trust with difficult people. Be patient and don't give up on them. Continue to communicate with them, set clear expectations, and understand their motivations. Eventually, they will come to see you as a trusted ally and will be more willing to work with you.

Seek support

If you're struggling to manage a difficult person, don't be afraid to seek support from your colleagues, manager, or HR department. They can provide you with advice and support, and help you to develop strategies for dealing with difficult people.

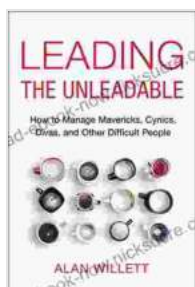
Managing difficult people can be challenging, but it's not impossible. By following these tips, you can create a more positive and productive work environment for everyone.

Here are some additional tips that may be helpful:

- Stay calm and don't take things personally.

- Focus on the issue at hand, not the person.
- Be willing to compromise.
- Don't give up on them.

Remember, everyone is different and there is no one-size-fits-all approach to managing difficult people. The key is to be patient, understanding, and respectful. By following these tips, you can create a more positive and productive work environment for everyone.

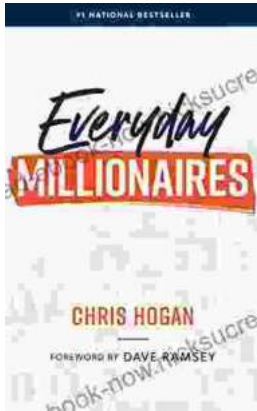


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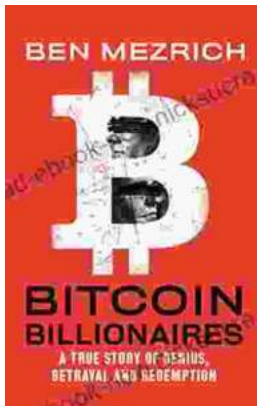
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