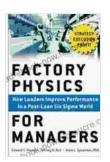
# How Leaders Improve Performance in the Post-Lean Six Sigma World

In today's increasingly competitive business environment, organizations are constantly seeking ways to improve their performance and gain an edge over their rivals. Lean Six Sigma (LSS) has emerged as a powerful methodology for achieving operational excellence, but its implementation is not a one-time event. Rather, it is an ongoing journey that requires continuous improvement and adaptation. This is where leaders play a critical role in ensuring that LSS initiatives are sustained and continue to deliver value over the long term.

#### The Role of Leaders in Post-LSS Implementation

Following a successful LSS implementation, leaders must assume a proactive role in sustaining the gains and driving further improvement. This involves:



### Factory Physics for Managers: How Leaders Improve Performance in a Post-Lean Six Sigma World

by Edward S. Pound

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- Creating a Culture of Continuous Improvement: Leaders must foster a culture where employees are encouraged to identify and address inefficiencies, propose innovative solutions, and actively participate in improvement initiatives.
- Providing Ongoing Training and Support: LSS is not a static set of tools and techniques. As organizations evolve, so too must their LSS practices. Leaders must ensure that employees have the necessary training and support to maintain their skills and adapt to new challenges.
- Celebrating Successes and Recognizing Contributions:
   Recognizing and rewarding employees for their contributions to improvement efforts is essential for maintaining motivation and accountability. Leaders should create a culture of appreciation that encourages employees to continue striving for excellence.
- Monitoring and Measuring Progress: Leaders must establish metrics and systems to track and measure the effectiveness of LSS initiatives. This data can provide valuable insights into areas for further improvement and ensure that the organization remains on the path to operational excellence.

#### **Key Leadership Competencies for Post-LSS Implementation**

Sustaining and leveraging LSS initiatives requires leaders to possess certain key competencies:

 Strategic Vision: Leaders must have a clear understanding of the organization's strategic goals and be able to align LSS initiatives with these goals.

- Change Management: Leading post-LSS transformation requires the ability to manage change effectively, address resistance, and create a supportive environment for continuous improvement.
- Data-Driven Decision Making: Leaders must be able to interpret data and use it to inform their decision-making. This is crucial for identifying opportunities for improvement and making evidence-based decisions.
- Communication and Collaboration: Effective communication and collaboration are essential for engaging employees, building buy-in, and fostering a culture of innovation.
- Flexibility and Adaptability: Leaders must be able to adapt to changing circumstances and adjust LSS strategies accordingly. This is especially important in today's rapidly evolving business environment.

#### **Best Practices for Leaders in the Post-LSS World**

To successfully lead their organizations in the post-LSS world, leaders should adopt the following best practices:

- Lead by Example: Leaders should actively participate in improvement initiatives and demonstrate their commitment to continuous improvement.
- **Empower Employees:** Giving employees the authority and resources to make decisions and implement changes is essential for fostering a sense of ownership and accountability.
- Encourage Innovation: Leaders should create an environment where employees are encouraged to experiment with new ideas and challenge the status quo.

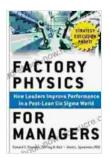
- Build Relationships: Strong relationships with employees, colleagues, and stakeholders are crucial for sustaining LSS efforts and creating a positive work environment.
- Seek External Support: When necessary, leaders should seek external support from consultants, industry experts, or LSS professionals to supplement their own capabilities.

In the post-Lean Six Sigma world, leaders play a critical role in sustaining improvement efforts and driving ongoing performance. By embracing the key competencies and best practices outlined in this article, leaders can create a culture of continuous improvement, empower employees, and position their organizations for long-term success. As the business landscape continues to evolve, LSS will remain a valuable tool for achieving operational excellence, but it is the leadership that will ultimately determine its sustained success.

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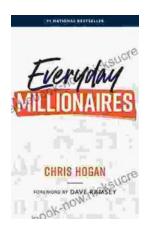
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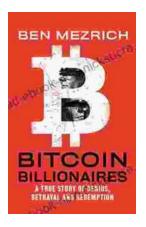
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